

# How to Log into the BridgeCare Family Portal

To go to the Family Portal  
in BridgeCare, [click here](#).

## First Time Logging In

1. Go to the portal link
2. Click "Request one-time login code link"
3. Enter your email address
4. Click "Submit"
5. Check your email for a one-time code or login link (it may take a few minutes to receive the code)
6. Enter the code (or click the link)
7. Create a password
8. You'll also be asked to add your phone number (this is optional):

You can skip it

Or add your phone number to  
get future notifications

## Logging In After the First Time

1. Go to the portal link
2. Enter your email

Choose one:

1. Enter your password, or
2. Click "Request one-time login code link" to get a code sent to your email

Enter the code (or click  
the link in your email)

and you're in!

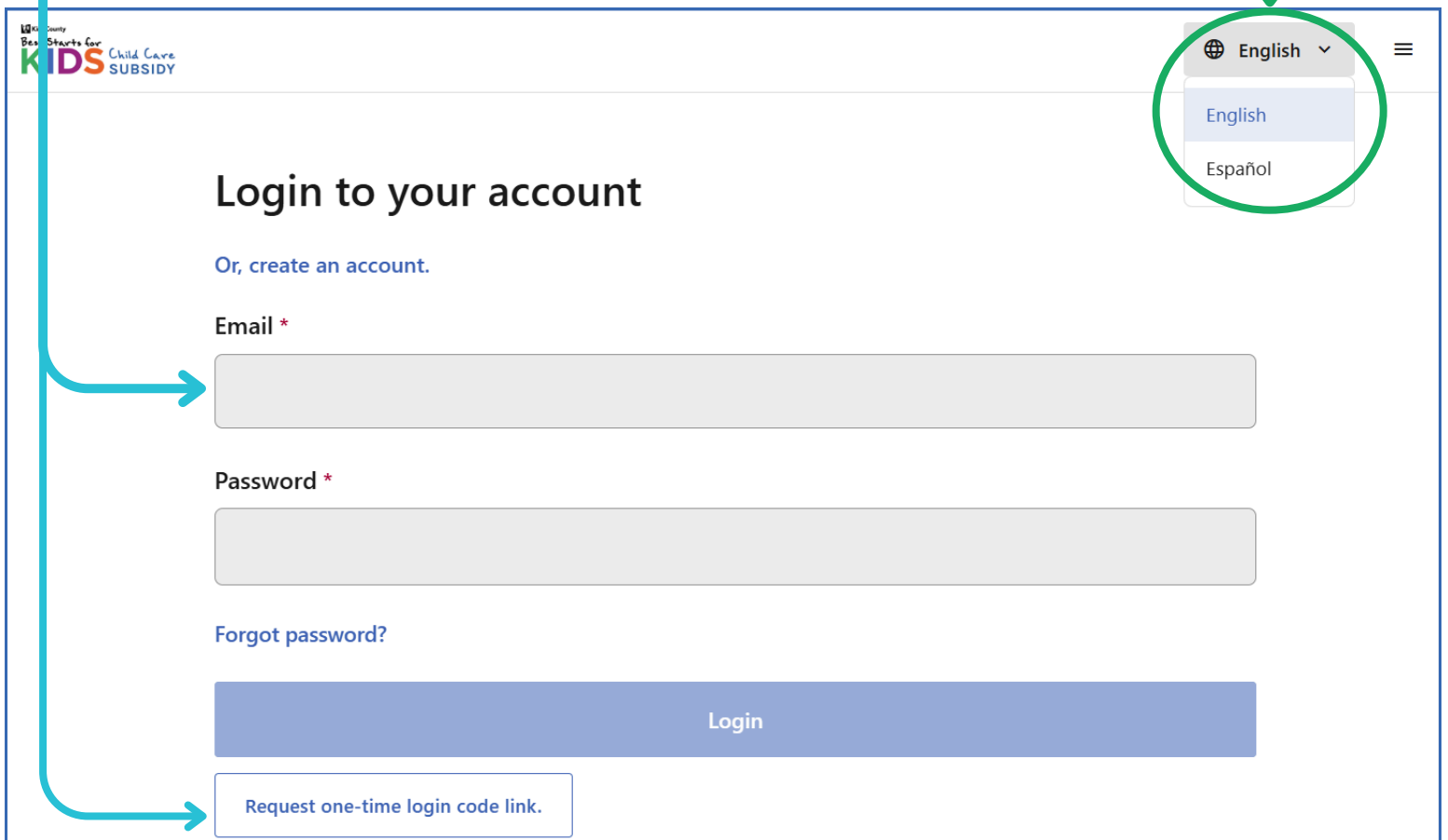


# Logging In to the Portal for the First Time

To go to the Family Portal  
in BridgeCare, [click here](#).

You can log into the portal  
by entering your email  
address and requesting the  
one-time code.

Change the language  
setting by clicking here



The screenshot shows the BridgeCare login portal. At the top left is the logo for "KIDS Child Care SUBSIDY". At the top right is a language dropdown menu with "English" selected and "Español" as an option. The main heading is "Login to your account". Below it is a link "Or, create an account.". There are two input fields: "Email \*" and "Password \*". Below the password field is a link "Forgot password?". At the bottom is a blue "Login" button and a button labeled "Request one-time login code link.". A blue callout bubble points to the email field, and a green callout bubble points to the language dropdown menu.

BridgeCare  
KIDS Child Care  
SUBSIDY

English ▼

English

Español

## Login to your account

[Or, create an account.](#)

Email \*

Password \*

[Forgot password?](#)

Login

[Request one-time login code link.](#)



Our mission is to nurture and sustain  
child-centered, antiracist early learning communities.



# Logging In to the Portal for the First Time



Once you have entered the code, and clicked "Submit," it should prompt you to create a password.

**Set your password**

New password

Confirm new password

The password must be 8 characters with 3 out of 4 of the following: Lowercase characters, Uppercase characters, Numbers, Symbols.

Save and continue →

**Add a cell phone number**

May we send you text messages? If yes, please enter your phone number. You will receive a text to verify this number.

Cell phone number

☐ I consent to receive communication by text message to the cellphone number provided above.

Skip and never ask me again

Skip for now Send confirmation code

You also have the option to add your phone number.



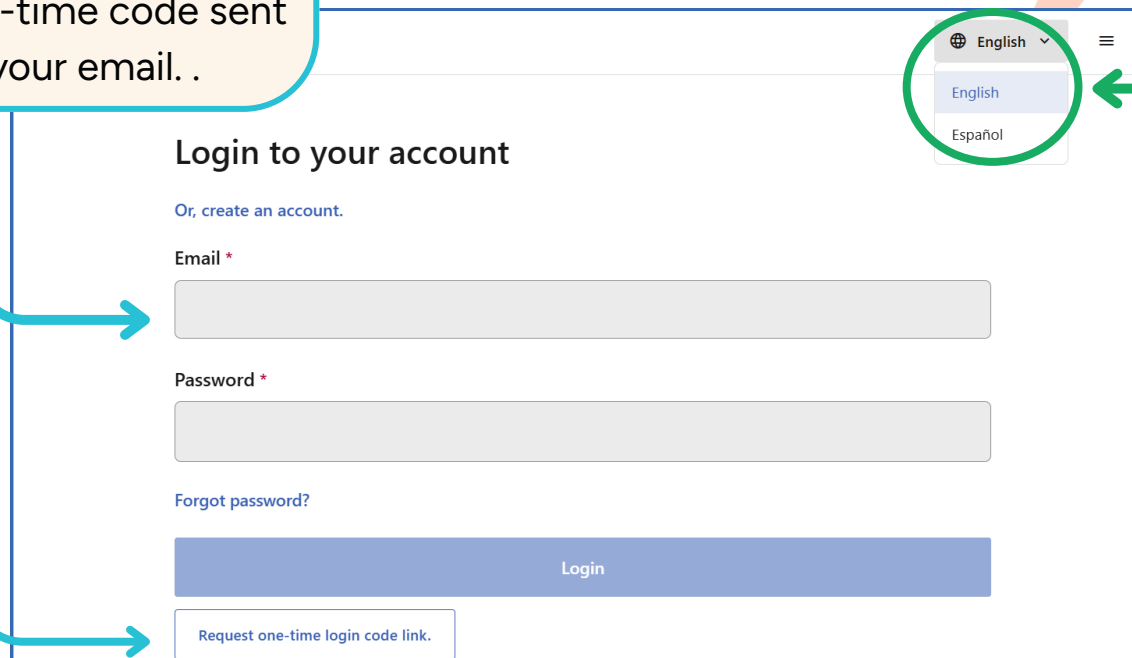
Our mission is to nurture and sustain child-centered, antiracist early learning communities.

# Logging In to the Portal (after the first time)

To go to the Family Portal in BridgeCare, [click here](#).

You can log into the portal by entering your email address and password, or by requesting and entering the one-time code sent to your email. .

Change the language setting by clicking here



The screenshot shows the 'Login to your account' page. A callout box on the left points to the 'Email' and 'Password' input fields, and the 'Request one-time login code link' button. A callout box on the right points to the language dropdown menu in the top right corner, which is currently set to 'English' and has 'Español' as an option.

English

English

Español

Login to your account

[Or, create an account.](#)

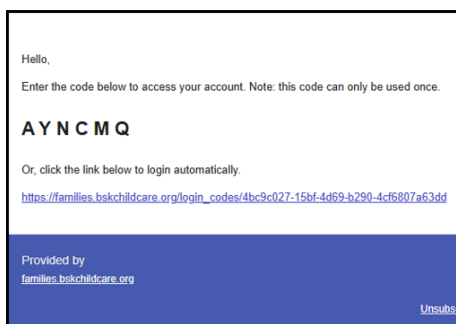
Email \*

Password \*

[Forgot password?](#)

Login

[Request one-time login code link.](#)



The one-time code sent to your email will look like this!



Our mission is to nurture and sustain child-centered, antiracist early learning communities.

